

DEPARTMENT OF ADMINISTRATIVE SERVICES

GENERAL SERVICES ENTERPRISE – FLEET & MAIL

FLEET MAINTENANCE AND REPAIR MANUAL

ISSUED 2002

This manual is provided to assist state drivers in obtaining economical and professional maintenance service for their assigned state vehicles by informing the reader where to service his/her vehicle, depending on the type of service required. In this regard, it should be viewed as complementary to the Fleet Operations Manual. Administrators and drivers should be familiar with both of these publications.

The service facilities listed inside have contracted with Fleet and Mail for one year and their contracts may be renewed for an additional two years. Pending satisfactory service and pricing, these facilities must be utilized from July 1, 2002 through March 31, 2005. Your satisfaction with their service will determine whether they are allowed to continue servicing state vehicles. The selection criteria for these service facilities have included provisions to ensure professional maintenance and repairs. If you experience problems with their service, you must contact Fleet and Mail immediately at 515-281-5122 so that we can assist in a resolution.

TABLE OF CONTENTS

I. State Garage Service Procedures/Cooperative Governmental Service Providers 4

Required Service 4
Scheduling Service 4
Warranty Repairs 4
Emergency Repairs 4
Cooperative Governmental Repair Facilities 4

II. Scheduled Preventative Maintenance Warranties 6

Minimum Maintenance Schedule 6
Service by State Personnel 6
Requirements for Limited Use Vehicles 6
Dealership Contracts 7

III. Tire Contracts 7

Goodyear Stores 8
Firestone Stores 12

IV. Accident and Body Damage 14

V. Glass Repair and Replacement 23

I. State Garage Service Procedures/Cooperative Governmental Service Providers Required Service

All vehicles domiciled in the State Garage service area MUST have all scheduled services and emergency repairs performed in the State Garage. Our service area is defined as follows: Eastern Boundary: Polk and Warren County lines Southern boundary: Highway 92 including Lake Aquabi and Winterset Western Boundary: Highway 169 Northern Boundary: Polk and Dallas County lines including Woodward State Hospital Park and Institutional vehicles included above may be serviced by Department personnel for oil/lube and minor repairs only with the permission of the State Auto Shop Supervisor. Under no circumstances may the 30,000-mile/ 24 month preventative maintenance inspections be performed outside of the State Garage. In addition, all (statewide) non-enforcement vehicles rated one ton and under must schedule their 60,000 mile PMI inspection at the State Garage in Des Moines. The State Auto Shop Supervisor must approve exceptions to this policy in advance. Please call 515-281-3612 to re-request approval. Loaner vehicles may be arranged through the Division Motor Pool.

Scheduling Service

The State Garage has established the following guidelines for service performed at our facility. Scheduled 30,000-mile preventative maintenance inspections will be performed by appointment only. Drivers must schedule an appointment in advance and plan to allow the following minimum time frames to complete the work. 30,000 mile PMI – one day 60,000 mile PMI – two days 90,000 mile PMI – two to three days The State Garage is currently staffed to complete your required services and repairs with a minimal lead-time necessary for appointments. Oil changes/chassis lubrications are now being accepted until 1:30 p.m. daily without prior appointment and may be completed while you

wait. The number for the **State Garage** is **515-281-3162. Warranty Repairs**

Ford, GM and Chrysler have designated the State Garage as a warranty repair facility. Warranty covered repairs performed by our facility will result immediately in a direct savings of the deductible amount, currently \$50.00 to \$100.00 per occurrence. In addition, the labor hours established to complete these repairs will be reimbursed by the automobile manufacturers to Fleet and Mail and credited to your vehicle's monthly maintenance billing in the month the reimbursement is received. Your continued cooperation and support in our scheduling requirements will thus result in a further savings to your vehicle operation's budget.

Emergency Repairs

Emergency and unscheduled repairs will be handled as staffing permits. The State Garage will continue to assign priority in these circumstances to emergency response vehicles based outside of the Des Moines area. If you experience a breakdown within the State Garage service area, contact the current towing contractor and arrange to have the vehicle towed to the State Garage, 301 E. 7th Street, Des Moines, Iowa.

If the vehicle is still covered under warranty, use the free roadside assistance available under the warranty. The most common vehicle disablement experienced by drivers is the failure to be able to start a vehicle because of a discharged battery. In these instances, please attempt to obtain a jump-start from any reputable service facility.

Cooperative Governmental Repair Facilities: The following governmental service facilities have contracted with the State of Iowa to provide labor and parts at competitive rates for scheduled 30,000 mile/18-month preventative maintenance inspections, electrical, drive train and emergency repairs. If it is not possible or practical for these inspections or repairs to be completed at the State Garage, you are required to use these facilities if they are in your area. Exceptions will only be allowed when the governmental repair facility listed is fifteen miles or more from the vehicle's domicile. In the event of on-road emergency failure, the vehicle must be towed to the nearest dealership or contracted facility, whichever is closest. Again, remember that you must obtain the verbal approval of the Auto Shop Supervisor at 515-281-5123 before proceeding with any unscheduled or scheduled repairs estimated to exceed \$300.00. WHEN OBTAINING SERVICE FROM THESE FACILITIES, YOU MUST ADVISE THE SERVICE WRITER TO INVOICE FLEET AND MAIL.

State Fleet Garage

301 E. 7th Street
Des Moines Iowa 50319
(515) 281-3162

University of Iowa Motor Pool

603 South Madison Iowa City, IA 52242 (319) 335-5088

City of Sioux City

City Maintenance Garage 1821 18th St. Sioux City, IA 51102 (712) 279-6856

Iowa State University Transportation Services

Haber Dr. Ames, IA 50011 (515) 294-3414

University of Northern Iowa Motor Pool

Cedar Falls, IA 31st Street & Hudson Road (319) 273-2620

Department of Transportation Service Facilities

The Iowa Department of Transportation will provide oil changes and some minor repairs, by appointment only, at the facilities listed below. When scheduling vehicle service, always provide the vehicle license number, year, make, model, and engine size to the garage supervisor.

Akron Location: Junction of Highway 3 and Highway. Contact: Robert Conyers Phone: (712) 568-2071	Algona On the southside of highway 18, next to the airport, 1 mile west of Highway 169 Contact: Fred Followman Phone: (515) 295-5218	Ames Motor Pool - south of main complex (800 Lincolnway), 1 block north at gate, west on south 4 th St. Contact: Thor Highland Phone: (515) 239-1597
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Carroll Location: 1 ½ miles west of Highway 70 and 30 junction on Highway 30 Contact: Elmer Venteicher Phone (712) 792-2894	Creston Location: 2 blocks north of Highway 34 and South Chestnut St. Contact: Jim Oshel Phone: (641) 782-4417	Elkader Location: On Highway 128, 9 miles east of Highways 13 and 126 Contact: Roger Burns Phone (563) 245-2724
Ft. Dodge Location: North side of Highway 169 on J St. and 1 block south on Central St. Contact: Edward Bergeson Phone: (515) 955-8571	Garner Location: On Highway 18, 1 mile east from Highway 69, on the north side of the road Contact: Roger Church Phone: (641) 923-2305	Hanlontown Location: On Highway 9, 1 mile west of I-35 interchange Contact: Douglas Lickteig Phone: (641) 896-3100
Latimer Location: 3 miles north of Latimer County Rd. in the southeast quadrant of I-35 and Alexander interchange Contact: Douglas Stoffer Phone: (641) 579-6466	Manchester Location: On Highway 13, west edge of town – W compound	Mason City Location: On Highway 122, on the first street east of railroad signal south 2 blocks on Virginia Ave and ½ block west on 6 th St., SE part of town Contact: N/A Phone: (641) 423-9441
New Hampton Location: Approximately ¾ mile east on Highway 24 from junction of Highway 63, south on 3 rd Ave. Contact: Randy Taylor Phone: (641) 394-2541	Onawa Location: On Highway 175 near the west edge of town Contact: Ilo Allen Phone: (712) 423-2040	Red Oak Location: On Highway 48, ¼ mile south of junction with Highway 34, west side of town Contact: John Russell Phone: (712) 623-2450
Sac City Location: On Highway 20, ¼ mile on the west of town Contact: Phil Heinlen Phone: (712) 297-8222	Sheldon Location: On Highway 60, 1 block south of railroad tracks Contact: Tom Jungers Phone: (712) 324-3631	Sidney Location: 6 miles east of the junction of Highways 2 and 275 on the north side of Highway 2 Contact: Charlie Pattee Phone: (712) 374-2515
Sioux City I-29 Location: ¼ mile north of Hamilton Blvd. I-29 interchange Contact: Steve Botos Phone: (712) 252-1836	Sioux City 75th Location: West of Highway 75, 1 mile northwest of 46 St. interchange – Leeds Contact: Steve Botos Phone: (712) 239-2856	Sloan Location: West of Highway 75, 1 mile northwest of junction with Highway 141, 1/8 mile north on local road, northwest part of town. Contact: Ilo Allen Phone: (712) 428-3300
Tama Location: From highway 63, 8 blocks east on 5 th St. to Jackson St. Contact: John Wilson Phone: (641) 484-2402	Tipton Location: West interchange I-80 and Highway 38, southeast quadrant Contact: Ora Marlatt Phone: (563) 946-2391	Williamsburg Location: From I-80 exit 220, 1 mile north on V77, ¼ mile east on 210 th St. Contact: Jack Patterson Phone: (319) 668-2379

II SCHEDULED PREVENTATIVE MAINTENANCE Warranties

State drivers and their administrators are obligated to familiarize themselves with each of their assigned vehicles' warranty provisions. Warranty provisions and deductibles vary dramatically from year to year. Consult your owner's manual for warranty information on your vehicle. This information is contained in the Vehicle Warranty book and the Owner's Manual, which should be kept in the vehicle glove box at all times. Obviously, suspected mechanical defects or driveability problems should be resolved prior to the vehicle warranty expiration.

Minimum Maintenance Schedule

Fleet and Mail has implemented the following minimum maintenance schedule for all state owned vehicles classified under 1 ½ tons: Oil and filter change – every 5,000 miles or 6 months Chassis lubrication – every 5,000 miles or 6 months The frequencies between oil and filter changes and chassis lubrications are maximums under normal driving conditions. Oil and filter changes and chassis lubrications should be performed more frequently for vehicles that are driven under more extreme driving conditions. Complete preventative maintenance inspections must be undergone at odometer increments of 30,000 miles, or every eighteen months, whichever occurs first. Preventative maintenance inspections may only be done at the State Garage or at an authorized dealer's facility unless Fleet and Mail has certified the state facility and staff to perform the inspection. Minimum requirements for the preventative maintenance inspection (PMI) are as follows:

1. VISUAL INSPECTION

- a. Inspect lights.
- b. Inspect exhaust for leaks.
- c. Inspect suspension for loose or worn parts.
- d. Inspect brakes for hydraulic leak or worn components.
- e. Inspect tires for wear or broken belts. (The above components are replaced if needed.)

2. TUNE MOTOR

- a. Replace electrical parts as needed. (plugs, wiring, cap, rotor, etc.)
- b. Fuel Delivery System, filters, etc.
- c. Cooling system: inspect belts, hoses, water pump, and inspect radiator for leaks and clogged condition.

3. SERVICE AUTOMATIC TRANSMISSION

- a. Change fluid (as recommended by Manufacturer.)
- b. Change filter (as recommended by Manufacturer.)
- c. Adjust linkage if needed.

1. **ALIGNMENT** Check alignment of front and/or rear-end and adjust to manufacturer's specifications.

2. **COMPLETE LUBRICATIONS** Change of engine oil and filter is done at this time if service records indicate.

Service by State Personnel

Qualified state personnel may perform many of the visual inspection items contained in the checklist for the required preventative maintenance inspections prior to going to a dealership to complete the service. Additionally, qualified state employees may complete the lubrication requirements for state vehicles if they have the capacity to properly dispose of the oil and filters. If either is elected, report this under the bulk oil/ filter heading on the Department of Administrative Services mileage reporting website.

Maintenance Requirements for Limited Use Vehicles

Limited use vehicles over ten years old may follow a shortened version of the requirements for preventative maintenance contained in the Fleet Operation Manual.

1. VISUAL INSPECTION

- a. Inspect lights.
- b. Inspect exhaust for leaks.
- c. Inspect brakes for hydraulic leak or worn components.
- d. Inspect tires for wear or broken belts. (The above components are replaced if needed.)

2. TUNE MOTOR

- a. Cooling system: inspect belts, hoses, water pump, and inspect radiator for leaks and clogged condition.

3. SERVICE AUTOMATIC TRANSMISSION

- b. Change fluid (as recommended by Manufacturer.)
- c. Change filter (as recommended by Manufacturer.)
- d. Adjust linkage if needed.

4. **COMPLETE LUBRICATIONS** Change of engine oil and filter is done at this time if service records indicate. The requirements for oil and filter change and chassis lubrication are not changed. They remain every 5,000 miles or six months, whichever comes earlier.

Dealership Contracts All Ford and Lincoln-Mercury vehicles in the State of Iowa Fleet eight years old or less are enrolled in the Ford Quality Fleet Care Program (QFC). We strongly encourage you to utilize the QFC program at any Ford or Lincoln-Mercury dealership as it provides significant cost savings and centralized billing for the State Fleet Management Team. **Automotive repair** costs for Ford or Lincoln-Mercury vehicles will be billed directly to QFC

Headquarters. Repairs not covered by the factory warranty, recall or extended service plan will be billed to our Fleet Management Team at the end of the month on one consolidated statement. **Do Not Pay the repairing Ford or Lincoln-Mercury dealer at the time of the service. Identify yourself** to the Ford or Lincoln-Mercury dealership Service Advisor as being covered by the Ford Quality Fleet Care Program (QFC.) The Service Advisor can verify this through the **OASIS** (Online Automotive Service Information System) terminal. **Request** the Service Advisor to check for open recalls while you are in for service. This will potentially eliminate the need for additional visits. If you are having an **oil change** or other maintenance work performed ask the Service Advisor for any “**Special or Menu**” prices that may be applicable – otherwise the billing will be at guaranteed warranty rates. If the repair estimate exceeds the **preauthorization limit of \$300**, the Service Advisor should call the number provided via their OASIS terminal for a repair authorization number. **Verify** that all requested work has been properly completed before signing the Repair Order. **24 Hour Roadside Assistance** – call the 1-800- 367-3221 hotline and select option #3 and let them know the QFC Program covers your vehicle. Please supply the VIN (Vehicle Identification Number) to the hotline when asked. **All Chrysler dealers are under contract with Fleet and Mail to provide service/repairs under the Servicenet Program. Automotive repair costs for vehicles will be billed directly to DaimlerChrysler.** Repairs not covered by the factory warranty, recall or extended service plan will be billed to our Fleet Management Team at the end of the month on one consolidated statement.

Do Not Pay the repairing Chrysler dealer at the time of the service. Identify yourself to the Chrysler dealership Service Advisor as being covered by the Servicenet Program. The Service Advisor can verify this through the **DaimlerChrysler Dealer Computer System**. The Service Advisor will need the **Fleet Code Number (79920)**, the **Service I.D. number (IA000338)** **Provide a telephone number to call for repair authorization** if the repair is over \$300.00 **(515/281-3162)**. **Request** the Service Advisor to check for open recalls while you are in for service. This will potentially eliminate the need for additional visits. If the repair estimate exceeds the **preauthorization limit of \$300**, the Service Advisor should call the Fleet and Mail Auto Shop Supervisor (515/281-3162) for a repair authorization number.

III. TIRE CONTRACTS

Goodyear and Firestone are the two vendors contracted to provide tires for state vehicles. This contract is primarily for oil changes/ lubrications, tires, alignments, and batteries. It is **NOT** to be used for scheduled 30,000-mile/18 month preventative maintenance inspections, electrical, emergency engine/drive train repairs and especially **any repairs covered under the vehicle’s warranty**.

PRIOR TO OBTAINING SERVICE FROM THESE VENDORS, YOU MUST ADVISE THEM TO INVOICE GENERAL SERVICES ENTERPRISE – FLEET & MAIL.

Authorized Goodyear and Firestone dealers will submit invoices for tires and service to their designated corporate location for a centralized billing to General Services Enterprise – Fleet & Mail.

Goodyear Stores and Distributorships

Tires and Service Contact: K. Downing 405 5 th St. Phone: 641-742-5517 Adair, IA 50002	Adams Auto Body Contact G. Adams Highway 137 Phone: 641-932-2515 Albia, IA 52531	Henderson Implement Contact: B. Henderson RR5 641-932-7142 Albia, IA 52531
Kemco Tire Inc. Contact: K. Krapp 1412 Hwy 18 East 515-295-7281 Algona, IA	Crowner Tire & Auto Service Contact: R. Crowner 2910 S. Duff Ave. 515-232-6003 Ames, IA 50010	Crowner Tire & Auto Service Contact: C. Swain 202 Lincoln Way 515-232-6351 Ames, IA 50010
Jones County Tire Company Contact: W. Graham 1750 Hwy 64 E 319-462-3574 Anamosa, IA 52205	Lange Tire Service Contact: D. Lange 801 E 1 st St. 515-964-5985 Ankeny, IA 50021	McAtee Tire Contact: B. Karwal 2 nd & Poplar St. 712-246-4413 Atlantic, IA 50022
Bernies Conoco Contact: B. Christenson 319 Market 712-563-3230 Audubon, IA 50025	Zimmerman Oil Company Contact: W. Zimmerman Box 428 712-343-6375 Avoca, IA 51521	OK Tire Supply Contact: W. Leiberknecht 215 River Ave. N 641-444-2990 Belmond, IA 50421
Duck Creek Tire Contact: R. Crist 777 Middle Rd. 319-355-1464 Bettendorf, IA 52722	Bloomfield Tire Service Inc. Contact: G. Coberly RR2 – PO Box 51 641-664-3540 Bloomfield, IA 52537	Pritchard Auto Company Contact: B. Pritchard Hwy 18 E 641-843-3871 Britt, IA 50423
Billups Tire & Wheel Center Contact: J. Billups 1233 N. Roosevelt 319-752-2741 Burlington, IA 52601	Billups Tire & Wheel Center Contact: B. Houseal 400 N. Main St. 319-753-5488 Burlington, IA 52601	Paul & Wayne's Inc. Contact: K. Tiefenthaler Hwy 30 E 712-792-3987 Carroll, IA 51401
Kerp's Tire & Auto Contact: R. Kerper 108 Thomas St. 319-852-7381 Cascade, IA 52033	Tandem Tire Contact: N/A 122 W. 1 st St. 319-268-0438 Cedar Falls, IA 50613	Collins Road Tire Inc. Contact: E. Collingwood 100 Collins Rd. NE 319-377-8686 Cedar Rapids, IA 52402
Downtown Tire Inc. Contact: M. Yuska 402 2 nd Ave. S.E. 319-366-1807 Cedar Rapids, IA 52401	Mt. Vernon Road Tire Co. Contact: T. Benham 3108 Mt. Vernon Rd. 319-363-1764 Cedar Rapids, IA 52403	Brad Ragan Inc. Contact: R. Lofgren 820 33 rd St. S.W. 319-362-8289 Cedar Rapids, IA 52404
Westside Tire Company Contact: D. Graham 3200 Williams Blvd. SW 319-366-7596 Cedar Rapids, IA 52404	McCarthy Tire Service Contact: J. McCarthy 680 N 18 th St. 641-856-6700 Centerville, IA 52544	Banks Tire Contact: J. Banks 1017 W. Auburn 641-774-4601 Chariton, IA 50049
Johnson Tire Contact: C. Richardson 118 S. 16 th 712-542-5641 Clarinda, IA 51632	Jim's Tire Service Contact: J. Howleson Hwy 3 E 515-532-2619 Clarion, IA 50532	Maiers Oil Company Contact: W. Maiers 306 N. Main 319-278-1011 Clarksville, IA 50619
I-35 Truck Garage Contact: V. Severson 2200 7th Ave. N 641-357-6533 Clear Lake, IA 50428	Tandem Tire Contact: L. Ambrosy 105 S. Second St. 319-243-4713 Clinton, IA 52732	Frohwein Stores Inc. Contact: L. Frohwein Hwy 65 641-377-2221 Colo, IA 50056

Jensen Tire Contact: T. Moxley 715 W. Broadway 712-322-7707 Council Bluffs, IA 51501	Sapp Bros. Truck Stop Contact: G. Callahan I-80 & 24th St. 712-322-7818 Council Bluffs, IA 51501	Hanson Tire Contact: D. Thorson Hwy 9 319-547-2533 Cresco, IA 52136
New Alliance FS Inc. Contact: D. Roberts 22939 County Rd. X37 319-653-5423 Columbus Junction, IA 52738	T & D Standard Contact: T. Pederson 301 S. 5 th 712-684-2210 Coon Rapids, IA 50058	Dusty's Tire & Service Contact: B. Dusterhoft 721 Second St. 319-338-4462 Coralville, IA 52241
Bratz Skelly Contact: R. Bratz Drake & Maple 641-856-6535 Centerville, IA 52544	Don's Standard Contact: D. Muliken Hwys 2 & 78 319-694-3560 Brighton, IA 52540	Conoco Tire & Exhaust Contact: B. Draketon South Hwy 148 641-322-4416 Corning, IA 50841
J & J Southwest Tire Contact: J. Lowe 529 Sumner Ave. 641-782-2147 Creston, IA 50801	Heartland Co-Op Contact: R. Marr 1107 Sycamore 641-992-3767 Dallas Center, IA 50063	Goodyear Auto Service Contact: J. Tindal Center. 319-391-8717 3930 W Northwest Blvd Davenport, IA 52806
Olderog Tire Service Contact: B. Olderog 2316 Rockingham Rd. 319-326-2117 Davenport, IA 52802	Decorah Tire Service Contact: D Shoman 107 N. Court 319-382-3687 Decorah, IA 52101	Steve's Tire & Auto Service Contact: S. Jenkins Hwy 38 E 319-922-2343 Delhi, IA 52223
Airport Tire & Auto Contact: W. Brown 4210 Fleur Dr. 515-285-7300 Des Moines, IA 50317	Goodyear Auto Service Contact: M Bartucek 515-262-9322 1556 E. Euclid Des Moines, IA 50313	Goodyear Auto Service Contact: R. Steigleder 515-276-3428 3935 Merle Hay Rd. Des Moines, IA 50310
Goodyear Commercial Tire Contact: Manager 2121 N.W. 114th 515-270-2246 Des Moines, IA 50325	Reese Auto Contact: J Reese 7215 University 515-274-4634 Des Moines, IA 50311	Simon Tire Contact: H. Simon 201 E. Walnut 515-282-0205 Des Moines, IA 50309
Southridge Tire & Auto Contact: P. Smith SEC SE 14th & Army Post Rd. 515-287-7753 Des Moines, IA 50315	Tandem Tire Contact: D. Driscoll 3435 Stoneman Rd. 319-582-3696 Dubuque, IA 52001	Tandem Tire Contact: 400 Harrison 319-557-8300 Dubuque, IA 52003
Riverside Tractor Trailer Contact: M. Scott 1190 Roosevelt 319-557-8170 Dubuque, IA 52001	Kreeb Auto Inc. Contact: B. Kreeb 923 2 nd Ave S.E. 319-875-8021 Dyersville, IA 52040	Tama-Benton Coop Co Contact: B. Orness Hwy 21 S – PO Box 459 319-476-3977 Dysart, IA 52224
Fauser Oil Contact: D. Fauser 111 Center 319-426-5529 Elgin, IA 52141	Three River FS Contact: D. Miller Hwy 13 N 319-245-2320 Elkader, IA 52043	Don's Tire Contact: D. Mustard 620 S. 12th 712-362-2536 Estherville, IA 51324
Riverside Sinclair Contact: L. Houseman 101 Central Ave. 712-362-9067 Estherville, IA 51324	Exira FS Contact: M. Bintner 208 E. Washington 712-268-2600 Exira, IA 50076	Fairfield Tire & Service Contact: K. Hyde 904 W. Burlington 641-472-7121 Fairfield, IA 52556

Billups Tire & Wheel Center Contact: B. Fox 519 2nd St. 319-372-8671 Fort Madison, IA 52627	Moldenhausner Oil Contact: F. Moldenhausner 157 Main St. 515-237-6135 Fredericksburg, IA 50630	Graham Tire Contact: M. Dorman 110 S 25th St. 515-576-7295 Ft Dodge, IA 50501
Hancock County Coop Contact: J. Jass 245 State, 641-923-2635 Garner, IA 50438	George's Co-Op Oil Co. Contact: G. Summa 712-475-3323 George, IA 51237	Mohr's Garage Contact: W. Mohr 328 2nd St., 641-473-2860 Gladbrook, IA 50635
Ford Motor Co. Contact: B. Nissen 514 Sharp 712-527-4861 Glenwood, IA 51534	Majewski's Tire & Exhaust Contact: J. Majewski 202 N. 1st, 515-832-4542 Greene, IA 50636	Junction 66 Contact: D. Berg 811 Main 712-778-4124 Griswold, IA 51535
Wetzel Sales & Service Contact: C. Wetzel 100 State St. 641-747-2233 Guthrie Center, IA 50015	Rausch Tire Service Contact: M. Rausch Hwy 52 319-252-2102 Guttenberg, IA 52052	Halbur Oil Co. Contact: E. Dalhoff Main St. 712-658-2424 Halbur, IA 51444
Hampton Tire Contact: J. Hanson Hwy 65 N 641-456-2536 Hampton, IA 50441	Foreman Tire Inc. Contact: L. Landenberger 809 Ave. E 712-552-2513 Hawarden, IA 51023	Rupp Tire Co. Contact: J. Rupp Hwys 59 & 175 712-364-3795 Ida Grove, IA 51445
Dodge Street Tire Contact: M. Brown 605 N. Dodge 319-337-3031 Iowa City, IA 52245	Iowa City Tire & Service Contact: W. Brown 410 S. Kirkwood Ave 319-338-5401 Iowa City, IA 52240	Spangler Tire Co. Contact: G. Kennel 140 Hwy 1 W 319-338-9481 Iowa City, IA 52240
Hardin County Tire Contact: K. Krapp Hwy 65 S 641-648-4229 Iowa Falls, IA 50126	Mcatee Tire Co. Contact: D. Mcatee 412 McKinley 515-386-3185 Jefferson, IA 50129	Johnston Tire & Auto Contact: J. Chapman 5730 Merle Hay Rd 515-278-8665 Johnston, IA 50131
Wellman Bros. Contact: K. Wellman 671 Young St. 319-827-1211 Jesup, IA 50648	Goodyear Auto Service Contact: T. Gregory 724 W. Main 319-524-3311 Keokuk, IA 52632	Foreman Tire Service Inc. Contact: R. Foreman 410 3rd Ave. 712-756-4134 Alton, IA 51003
Broadway Service Contact: J. Bermel 501 E. Broadway 641-636-3438 Keota, IA 52248	Goodyear Auto Service Contact: D. Wickliff 641-842-3211 221 E. Main Knoxville, IA 50138	Jim Schwab Oil Co. Contact: J. Schwab 302 E. Main 641-784-3435 Lamoni, IA 50140
Laurens Oil Company Contact: S. Triggs 320 W. Main 712-845-4748 Laurens, IA 50554	Performance Tire Contact: L. Bunch 680 Prospect St. S.W. 712-546-7995 Le Mars, IA 51031	Dusty's Tire & Service Contact: J. Rockensies 123 DeVoe 319-629-5318 Lone Tree, IA 52755
Tandem Tire Contact: T. Decker 124 E. Platt 319-652-5681 Maquoketa, IA 52060	M & S Tire Service Inc. Contact: T. Sima Jr 101 E. Main 319-642-5555 Marengo, IA 52301	Marion Tire Co Inc. Contact: T. Benham 3270 7th Ave. 319-377-4888 Marion, IA 52302
Mcatee Tire Service Contact: T. Wahl 205 E. Linn 641-752-7511 Marshalltown, IA 50158	Goodyear Auto Service Contact: D. Vanzomeron 641-423-1933 130 1 st St. N.W. Mason City, IA 50401	North Iowa Tire Contact: J. Hilgren Hwy 18 W 641-424-1324 Mason City, IA 50401

Iverson Service Contact: R. Iverson I-80 712-483-2456 Minden, IA 51553	Munsun Sinclair Contact: S Munson 205 N. Commerce 641-259-2088 Monroe, IA 50170	Mt Pleasant Tire Contact: G. Crawford 1305 E. Washington 319-385-3022 Mt Pleasant, IA 52641
Great River Tire Contact: J. Wilson 204 Mulberry 319-263-7210 Muscatine, IA 52761	Hanson Tire Service Contact: J. Gorman Hwy 18 W 641-394-2146 New Hampton, IA 50659	North Liberty Tire Contact: J. Denny 55 Commercial Dr. 319-626-8980 North Liberty, IA 52317
Sorenson's OK Tire Store Contact: L. Sorenson 711 10th St. 712-423-2536 Onawa, IA 51040	Clarke County Tire Contact: B. Reynolds 803 W. McClane 641-342-2414 Osceola, IA 50213	Mahaska County Tire Inc. Contact: B. McDowell 212 2nd Ave. W 641-672-2593 Oskaloosa, IA 52577
Wapello County Tire Contact: G. Coberley 202 W. 2nd 641-684-4681 Ottumwa, IA 52501	Little Auto Center Contact: J. Little 820 E. Main 641-755-3033 Panora, IA 50216	Perry Tire and Auto Service Contact: D. Goodrich 1216 Otley 515-465-5371 Perry, IA 50220
Heller Oil Company Contact: P. Heller 202 Main St. 712-743-2225 Portsmouth, IA 51565	Barr's Tire & Service Contact: J. Maison 111 Broadway St. 712-623-9741 Red Oak, IA 51566	Kelly Tire Service Contact: T. Kelly Hwy 169 641-767-5359 Redding, IA 50860
Plymouth County Tire Inc. Contact: R. Foreman 323 Washington 712-786-3131 Remsen, IA 51050	Baker Tire Service Contact: E. Baker Hwy 78 515-668-3171 Richland, IA 52585	Avalon Service Center Inc. Contact: K. Liebfried 20756 Hwy 52 N 319-552-1551 Rickardsville, IA 52039
Wahl-Mcatee Tire Contact: J. Wahl Hwy 20 E 712-297-7505 Rockwell City, IA 50579	Russell Oil Contact: V. Phippen Hwy 34 E 641-535-2435 Russell, IA 50238	Bode's Service Station Contact: H. Bode 200 W. Second 712-275-4283 Schaller, IA 51053
L & M Distributors Inc. Contact: J. Merritt 304 Main 641-898-7653 Seymour, IA 52590	Shelby Truck & Trailer Contact: E. Norgaard 1-80 – Shelby Exit 712-544-2231 Shelby, IA 51570	Farmer's Coop Oil Co. Contact: V. Pruin 603 2nd Ave. 712-324-4692 Sheldon, IA 51201
Graham Tire Co. Contact: Don O'dell 3480 Gordon Dr. 712-274-2024 Sioux City, IA 51103	Graham Tire Co. Contact: B. Graham 1905 Highway Blvd. 712-262-3700 Spencer, IA 51301	Graham Tire Co. Contact: P. Shaunniesy 301 W 18th St. 712-262-3035 Spencer, IA 51301
Graham Tire Co. Contact: D. Nolt 401 Flint Dr. 712-732-1111 Storm Lake, IA 50588	Avalon Tire & Service Center Contact: M Hefel 10 20th St. SE 319-283-4040 Oelwein, IA 50662	Bear's Inc. OK Tire Store Contact: R. Baier 105 State St. 641-484-3202 Tama, IA 52339
Tipton Tire & Auto Service Contact: S. Agne 212 W South St. 319-886-2322 Tipton, IA 52772	Low's DX Contact: M. Low 126 N. Broadway 641-484-4360 Toledo, IA 52343	Kaufman Tire Service Contact: R. Kauffman Hwy 63 S. 319-478-8022 Traer, IA 50675
West Hickman Tire & Auto Contact: R. Lowe 10065 Hickman Rd. 515-252-1900 Urbandale, IA 50322	M & S Tire Service Inc. Contact: T. Sima 610 W. 4 th 319-472-2094 Vinton, IA 52349	New Alliance FS Inc. Contact: M. McGuire RR #3 319-653-5423 Washington, IA 52353

Fifth Street Tire Contact: 515 W. 5th 319-234-6873 Waterloo, IA 50701	K & S Wheel Alignment Contact: C. Kopache 500 Ansborough 319-232-9991 Waterloo, IA 50701	Tandem Tire Contact: J Harberts 2915 Crossroads Blvd. 319-235-6558 Waterloo, IA 50702
Farmer's Coop Contact: G. Nail 529 Ashworth Rd. 515-987-4511 Waukee, IA 50263	Waukon Tire Service Contact: V. Mathis Hwy 76 N. 319-568-4581 Waukon, IA 52172	Westtown Tire & Service Contact: G. Hartney 2401 Westtown Pkwy 515-224-0060 West Des Moines, IA 50265
West Grand Tire & Auto Contact: M. Koch 2029 West Grand 515-222-1470 West Des Moines, IA 50265	Gene's Tire Center Contact: R. Walker 400 Broad 515-884-2257 Whittemore, IA 50598	Iowa County Tire Contact: B. McNulty 102 State St. 319-668-2264 Williamsburg, IA 52361
Madison County Tire Contact: B. Roach 121 E. Court Ave. 515-462-3085 Winterset, IA 50273		

Firestone Stores and Distributorships

Jack's OK Tire Phone: 515-295-2459 919 Hwy 18 Algona, IA 50511	Bair Firestone Phone: 712-243-4561 111 Locust St. Atlantic, IA 50022	Davis City Tire Inc. Phone: 515-664-1801 108 Smith St. Bloomfield, IA 52537
R&W Tire Phone: 515-432-3765 802 10 th St Boone, IA 50036	Bauer Built Tire Phone: 712-792-4378 W. Hwy 30 Carroll, IA 51401	Firestone Store Phone: 319-364-9175 295 19 th St. Cedar Rapids, IA 52402
Firestone Store Phone: 319-393-9143 4444 1 st Ave. NE Cedar Rapids, IA 52402	Firestone C&F Tire Phone: 319-364-4576 1035 Rockford Rd. SW Cedar Rapids, IA 52404	Eastern IA Tire Inc. Phone: 319-242-1929 2213 Manufacturing Dr. Clinton, IA 52732
Firestone Stores Phone: 319-242-1372 215 4 th Ave S Clinton, IA 52732	Firestone Store Phone: 712-322-4071 701 Broadway Council Bluffs, IA 51501	Firestone Store Phone: 319-391-5385 320 Kimberly Rd. Davenport, IA 52806
Bauer Built Inc. Phone: 319-386-8470 501 w 76 th St. Davenport, IA 52806	Firestone C&F Phone: 319-324-9969 3863 River Dr. Davenport, IA 52802	Eastern IA Tire Inc. Phone: 319-388-0440 8528 Northwestern Blvd. Davenport, IA 52806
Firestone Store Phone: 515-285-4683 4323 Fleur Dr. Des Moines, IA 50321	Firestone Store Phone: 515-288-0178 131 E. Euclid Des Moines, IA 50313	Firestone Store Phone: 515-278-4651 5810 Douglas St. Des Moines, IA 50322
Bauer Built Inc. Phone: 515-266-7128 2040 Hull Ave. Des Moines, IA 50317	Holt Tire Service Phone: 515-262-5641 2914 Hubbell Ave. Des Moines, IA 50317	Eastern IA Tire Inc. Phone: 515-262-9334 1775 E. Euclid Des Moines, IA 50322

Allied Oil Phone: 800-777-3717 5201 N.E. 15th St. Des Moines, IA 50313	CFI Tire Service Phone: 515-262-9057 2601 Dixon St. Des Moines, IA 50316	Univ. Cooperatives Phone: 515-261-4326 1013 Shawnee Ave. Des Moines, IA 50313
GCR Truck Tire Center Phone: 319-583-8238 10435 Bronzewood Dr. Dubuque, IA 52003	Weldon Tire Inc. Phone: 319-582-3991 1247 Century Dr. Dubuque, IA 52002	Expert Tire Phone: 319-557-7321 555 JFK Blvd. Dubuque, IA 52001
GCR Truck Tire Center Phone: 608-846-2494 114 Third St. N.E. Dyersville, IA 52020	Firestone C&F Tire Center Phone: 712-362-3557 801 Central Ave. Estherville, IA 51334	Firestone C&F Phone: 515-573-8116 304 S 25th St. Fort Dodge, IA 50501
Glenwood Firestone Phone: 402-426-2173 611 S. Hazel Glenwood, IA 51534	Grinnell Firestone Phone: 515-236-7572 2026 6 th Ave. Grinnell, IA 50112	Harlan Firestone Phone: 712-755-5900 1708 Chatburn Ave. Harlan, IA 51537
Cy & Charley's Phone: 319-334-2565 1001 N.E. 5th Ave. Independence, IA 50644	Firestone Stores Phone: 319-338-5469 231 E. Burlington Iowa City, IA 52240	Mason City Tire Service Phone: 641-424-2561 1823 South Monroe Mason City, IA 50401
Bauer Built Inc. Phone: 641-423-5164 13 North Adams Mason City, IA 50401	Expert Tire Phone: 515-682-8791 225 W. Main Ottumwa, IA 52501	Bauer Built Phone: 515-465-4675 First & Warford Perry, IA 50220
Red Oak Firestone Phone: 712-623-5407 Hwy 34 E Red Oak, IA 51566	Bauer Built Inc. Phone: 712-662-4704 109 N. 6th Sac City, IA 50583	Johnson Tire Phone: 712-246-3756 304 Fremont Shenandoah, IA 51601
Phelps Auto Supply Phone: 515-622-3140 305 N. Main Sigourney, IA 52591	Firestone C&F Phone: 712-252-5171 5 th & Jackson Sioux City, IA 51101	Firestone C&F Phone: 712-255-8817 4401 Harbor Dr. Sioux City, IA 51111
Fremont Tire Inc. Phone: 712-258-7520 309 Court St. Sioux City, IA 51105	Nielsen Tire Co. Phone: 712-262-2455 2104 North Highway Spencer, IA 51301	Wold's Service Phone: 319-382-3687 412 N. Park St. St Ansgar, IA 50472
Steve's Tire & Auto Service Phone: 515-736-4751 Hwy 38 E Delhi, IA 52223	Mickelson Tire Inc. Phone: 712-732-4705 920 W. Milwaukee Storm Lake, IA 50588	Wilcox Repair & Tire Service Phone: 515-826-3337 Rt 2, Box 34 Stratford, IA 50249
Firestone Store Phone: 515-225-8160 1650 22 nd St. West Des Moines, IA 50265	Firestone Stores Phone: 319-234-7743 517 W. Fourth St. Waterloo, IA 50701	Bauer Built Inc. Phone: 319-232-6448 2086 Howard St. Waterloo, IA 50704
Bauer Built Inc. Phone: 319-753-2895 1207 S. Broadway West Burlington, IA 52655	Eastern Iowa Tire Phone: 319-627-2211 118 N. Calhoun St. West Liberty, IA 52776	

IV. Accident and Body Damage Repair

The attached listing of automotive body repair facilities have contracted with Fleet and Mail to provide labor and parts at competitive rates. The state driver will now be responsible for obtaining one estimate for repair, if it is from one of the contracted body shops. State drivers must utilize one of these facilities if it is within 15 miles of their domicile or the vehicle has sustained extensive damage. Upon authorization by the Accident Claims Advisor, repairs will be completed by one of the contracted shops listed below. Repairs will not be authorized when the cost of the repair exceeds the value of the vehicle. While the vehicle is covered by the factory warranty, replacement parts must be genuine OEM parts and components. This contract does not supersede our current contract for automotive glass. WHEN OBTAINING SERVICE FROM THESE VENDORS, YOU MUST ADVISE THE SERVICE WRITER TO INVOICE FLEET AND MAIL UNDER THE TERMS AND CONDITIONS OF THE STATE CONTRACT.

Nemmers Auto Body & Glass 901 N. Main Street Algona, Iowa 50511	Contact: David J. Nemmers Phone: 515-295-5125 Fax: 515-295-5125 Vendor I.D. No.: 42108005900	\$42.00 per hour Auto Body, Frame & Refinish Rate \$21.00 per hour Paint & Materials Rate \$35.00 Towing trip charge \$2.00 per mile not to exceed 50 miles
Mathison Auto Body Paint 504 Burnett Ames, Iowa 50010	Contact: John Mathison Phone: 515-232-2969 Fax: 515-232-5132 Wats: 800-231-2629 Vendor ID No.: 42102904100	\$35.95 per hour Auto Body & Refinishing Rate \$41.95 per hour Frame & Mechanical Rate \$23.95 per hour Paint & Materials Rate \$28.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
Karl Chevrolet Inc. 1101 SE Orlabor Road Ankeny, Iowa 50021	Contact: Larry Gilliam Phone: 515-299-4337 Fax: 515-964-2293 Wats: 800-622-8264 Vendor ID No.: 42109227200	\$37.00 per hour Auto Body, Frame & Refinishing Rate \$74.00 per hour Mechanical Rate \$21.00 per hour Paint & Materials Rate \$35.00 Towing Trip Charge 2.00 per mile not to exceed 50 miles
Mike Campbell's Body Shop & Towing, Inc. 223 Angular Street Burlington, Iowa 52601-5828	Contact: Mike Campbell Phone: 319-752-5225 Fax: 319-752-4804 Wats: 800-310-5225 Vendor ID No.: 42143423600	\$42.00 per hour Auto Body & Refinishing Rate \$45.00 per hour Frame & Mechanical Rate \$27.00 per hour Paint & Materials Rate Towing Charge Not Available \$1.00 per mile not to exceed 50 miles
Chuck's Body & Frame 23648 Highway 30 East Carroll, Iowa 51401	Contact: Chuck Clausen Phone: 712-792-1594 Fax: 712-792-1594 Vendor ID No.: 42118644600	\$42.00 per hour Auto Body & Refinishing Rate \$55.00 per hour Frame Rate \$45.00 per hour Mechanical Rate \$26.00 per hour Paint & Materials Rate \$90.00 Towing Trip Charge (first 25 miles) \$0.00 per mile not to exceed 50 miles

K & H Auto Body 820 31st Avenue, S.W. Cedar Rapids, Iowa 52404	Contact Roxy Smith Phone: 319-364-6191 Fax: 319-364-7471 Vendor ID No.: 42094523000	\$37.00 per hour Auto Body, Frame, Refinishing Rate \$26.00 per hour Paint & Materials Rate \$50.00 Towing Trip Charge \$2.50 per mile not to exceed 50 miles
Centerville Body Shop 1312 S. 18th Street Centerville, Iowa 52544	Contact: Jerry Kaylemicka Phone: 641-856-6328 Fax: 641-856-6733 Vendor ID No.: 42129942200	\$36,99 per hour Auto Body & Refinish Rate \$48.00 per hour Frame Rate \$40.00 per hour Mechanical Rate Towing Charge Not Available
Brown Chevrolet/Buick 1200 S. 2nd Street Cherokee, Iowa 51012	Contact: Elwyn Kempfert Phone: 712-225-2536 Fax: 712-225-2503 Vendor ID No.: 42094599300	\$44.00 per hour Auto Body Repair, Frame & Refinishing Rate \$55.00 per hour Mechanical Rate 25% discount on GM parts Towing Trip Charge Not Available
Snyder Towing 1526 E. Washington Street Clarinda, Iowa 51632	Contact: Frank Snyder Phone: 712-542-5316 Fax: 712-542-6002 Wats: 800-541-2264 Vendor ID No.: 01060476700	\$42.00 per hour Auto Body Repair & Refinishing \$50.00 per hour Uni-body & frame repair \$54.00 per hour Mechanical Rate \$27.00 per hour Paint & Materials Rate \$45.00 Towing trip charge \$2.00 per mile not to exceed 50 miles
Montang Body Shop 1426 Second Avenue Council Bluffs, Iowa 51501	Contact: Patrick Montang Phone: 712-322-1088 Fax: 712-325-6107 Vendor ID No.: 42138463000	\$44.00 per hour Auto Body Repair & Refinishing \$57.00 per hour Frame Rate \$67.00 per hour Mechanical Rate \$27.50 per hour Paint & Materials Rate \$50.00 Towing trip charge \$0.00 per mile not to exceed 50 miles
F & M Body Shop, Inc. 901 S. Division Street Creston, Iowa 50801-3512	Contact: Larry Wynn Phone: 641-782-5115 Fax: 641-782-8011 Vendor ID No.: 42148928900	\$38.00 per hour Auto Body Repair & Refinishing \$44.00 per hour Frame & Mechanical Rate \$50.00 Towing Trip (Day) \$60.00 Towing Trip (Night) \$1.50 per mile not to exceed 50 miles

Johnson Motor Co.
1813 4th Avenue, S.
Denison, Iowa 51442

Contact: William Irwin
Phone: 712-263-2179
Fax: 712-263-5663
Wats: 800-437-3983
Vendor ID No.: 42089059600

\$40.00 per hour
Auto Body & Refinish Rate
\$50.00 per hour
Frame Rate
\$52.00 per hour
Mechanical Rate
\$25.00 per hour
Paint & Material Rate
\$35.00 Towing Trip Charge
\$2.25 per mile not to exceed 50 miles

TMC Auto Body
209 SE Raccoon
Des Moines, Iowa 50309

Contact: Craig Peters
Phone: 515-243-4834
Fax: 515-243-5136
Vendor ID No.: 48074851900

\$38.00 per hour
Auto Body Repair, Frame, Refinishing, Paint &
Materials
10% discount on parts

DeWitt Auto Body
209 11th Street
DeWitt, Iowa 52742

Contact: Max Casao
Phone: 563-659-3841
Fax: 563-659-3901
Vendor ID No.: 42133761300

\$44.00 per hour
Auto Body & Refinishing
\$50.00 per hour
Frame Rate
\$27.00 per hour
Paint & Materials Rate
\$30.00 Towing Trip Charge
\$1.75 per mile not to exceed 50 miles

Lenny Valentine & Sons,
Inc.
923 Peru Road
Dubuque, Iowa 52001

Contact: Richard Valentine
Phone: 563-388-4659
Fax: 563-588-4650
Vendor ID No.: 42112544800

\$42.00 per hour
Auto Body & Refinishing Rate
\$50.00 per hour
Frame & Mechanical Rate
\$28.00 per hour
Paint & Body Rate
Towing Charge Not Available

Dons' Paint & Body
1316 21st Avenue
Eldora, Iowa 50627

Contact: Donald Zeltman
Phone: 641-858-2696
Fax: 641-939-2696
Vendor ID No.: 48064262300

\$38.00 per hour
Auto Body & Refinishing Rate
\$50.00 per hour
Frame & Mechanical Rate
\$25.00 per hour
Paint & Materials Rate
Towing Trip Charge Not Available

Fesler Auto Mall
PO Box 2290
Fairfield, Iowa 52556

Contact: Ed Howard
Phone: 641-422-2161
Fax: 641-422-2718
Wats: 800-422-5269
Vendor ID No.: 36270307101

\$38.00 per hour
Auto Body & Refinishing Rate
\$40.00 per hour
Frame Rate
\$53.00 per hour
Mechanical Rate
\$25.00 per hour
Paint & Materials Rate
Towing Trip Charge Not Available

Irwin Auto Co. of Fort Dodge 10 S. 25th Street Fort Dodge, Iowa 50501	Contact: Ralph Heisterkamp Phone: 515-574-5183 Fax: 515-955-6850 Wats: 800-433-4692 Vendor ID No.: 42152474800	\$44.00 per hour Auto Body & Refinishing Rate \$52.00 per hour Frame Rate \$55.00 per hour Mechanical Rate \$30.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
Jim Baier, Inc. Highway 61 W. Fort Madison, Iowa 52627	Contact: Mike Lampe Phone: 319-372-1012 Fax: 319-372-3517 Vendor ID No.: 42098210301	\$42.00 per hour Auto Body, Frame & Refinishing \$60.00 per hour Mechanical Rate \$25.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
Terry Thomas Auto Body 58649 Locust Street Box 511 Glenwood, Iowa 51534	Contact: Dale Gage Phone: 712-527-3181 Fax: 712-527-3655 Vendor ID No.: 42151023700	\$39.00 per hour Auto Body & Refinishing Rate \$50.00 per hour Frame Rate \$70.00 per hour Mechanical Rate \$26.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
Karl's Body Builders 524 Main Street Granville, Iowa 51022	Contact: Karl S. Kellen Phone: 712-727-3616 Fax: 712-727-3616 Vendor ID No.: 48294363500	\$40.00 per hour Auto Body & Refinishing \$48.00 per hour Frame Rate \$45.00 per hour Mechanical Rate \$26.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
Gute Auto Body Shop 207 S. 3rd Guthrie Center, Iowa 50115	Contact: Laverne Gute Phone: 641-747-3850 Fax: 641-332-2182 Vendor ID No.: 42113632200	\$44.00 per hour Auto Body & Refinishing Rate \$48.00 per hour Frame Rate \$50.00 per hour Mechanical Rate \$26.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
Brown's Sales & Leasing Brown's Big A Auto Parts Highway 52 S Guttenberg, Iowa 52052	Contact: Randy Witt Phone: 800-747-1611 Fax: 563-252-3627 Vendor ID No.: 42095124400	\$42.00 per hour Auto Body & Refinishing \$45.00 per hour Frame Rate \$55.00 per hour Mechanical Rate \$26.00 per hour Paint & Materials Rate \$15.00 Towing Trip Charge \$2.50 per mile not to exceed 50 miles

Fraser & Breyfogle
Chucks Body Shop
520 E. 2nd Street
Holstein, Iowa 51025

Contact: Dean Breyfogle
Phone: 712-368-4556
Fax: 712-368-2867
Vendor ID No.: 42128573400

\$38.00 per hour
Auto Body, Refinishing & Mechanical Rate
\$24.00 per hour
Paint & Materials Rate
\$35.00 Towing Trip Charge
\$3.00 per mile not to exceed 50 miles

Jergens Body & Alignment
1207 11th Street North
Humbolt, Iowa 50548

Contact: Harlan Huinzenga
Phone: 712-737-4095
Fax: 712-737-3739
Vendor ID No.: 42139532400

\$44.00 per hour
Auto Body & Refinishing Rate
\$48.00 per hour
Frame Rate
\$50.00 per hour
Mechanical Rate
\$26.00 per hour
Paint & Materials Rate
Towing Trip Charge Not Available

Noble Ford Mercury, Inc.
947 Highway 65-69 North
PO Box I
Indianola, Iowa 50125

Contact: Brian Charron
Phone: 515-961-8151
Fax: 515-961-0602
Wats: 800-383-1400
Vendor ID No.: 42125619300

\$42.00 per hour
Auto Body & Refinishing Rate
\$46.00 per hour
Frame Rate
\$60.00 per hour
Mechanical Rate
\$22.00 per hour
Paint & Materials
\$35.00 Towing Trip Charge
\$2.00 per mile not to exceed 50 miles

Legacy Enterprise, Inc.
Iowa Falls Auto Body
822 Washington Avenue
Iowa Falls, Iowa 50126

Contact: Robert J. Carpenter
Phone: 641-648-3654
Fax: 641-648-3654
Vendor ID No.: 42133395000

\$42.00 per hour
Auto Body & Refinishing Rate
\$50.00 per hour
Frame Rate
\$60.00 per hour
Mechanical Rate
\$26.00 per hour
Paint & Materials Rate
\$75.00 Towing Trip Charge
\$2.00 per mile not to exceed 50 miles

Mikes Auto Body
412 E. Morningside Drive
Klemme, Iowa 50449

Contact: Michael Snider
Phone: 641-587-2281
Fax: 641-587-2288
Vendor ID No.: 18044144500

\$44.00 per hour
Auto Body, Refinishing & Mechanical Rate
\$50.00 per hour
Frame Rate
\$28.00 per hour
Paint & Materials Rate
\$45.00 Towing Trip Charge
\$1.50 per mile not to exceed 50 miles

Mayrose Body Shop
205 Plymouth Street
Le Mars, Iowa 51031

Contact: John Mayrose
Phone: 712-546-6501
Fax: 712-546-6501
Vendor ID No.: 42073893100

\$44.00 per hour
Auto Body, Frame, Refinishing & Mechanical Rate
\$24.00 per hour
Paint & Materials Rate
\$2.50 per mile not to exceed 50 miles

Collins Body Shop RR 1, Box 118 Leon, Iowa 50144	Contact: Floyd Collins Phone: 641-446-4377 Fax: 641-446-4377 Vendor ID No.: 48028531000	\$36.00 per hour Auto Body, Refinishing & Mechanical Rate \$42.00 per hour Frame Rate \$22.00 per hour Paint & Materials Rate \$25.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
G & R Auto Body 304 Hospital Avenue Mt. Pleasant, Iowa 52641	Contact: Alan L. Coop Phone: 319-385-2564 Fax: 319-385-2908 Vendor ID No.: 42100612300	\$38.00 per hour Auto Body, Frame, Refinishing & Mechanical Rate \$24.00 per hour Paint & Materials Rate \$25.00 Towing Trip Charge \$2.50 per mile not to exceed 50 miles
Randy & Fritz, Inc. Randys Body Shop 1250 1st Avenue, Box 88 Manson, Iowa 50563	Contact: Karri George Phone: 712-469-3655 Fax: 712-469-3508 Vendor ID No.: 42146340400	\$42.00 per hour Auto Body, Refinishing & Mechanical Rate \$45.00 per hour Frame Rate \$25.00 per hour Paint & Materials Rate Towing Trip Not Available \$1.00 per mile not to exceed 50 miles
American Auto Body Shop 3 N. Monroe Mason City, Iowa 50401	Contact: Dennis Johnson Phone: 641-424-0406 Fax: 641-424-0407 Vendor ID No.: 42134198500	\$42.00 per hour Auto Body, Frame, Refinishing & Mechanical Rate \$26.00 per hour Paint & Materials Rate \$36.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
Holmes Collision Repair 2400 Bypass 61 Muscatine, Iowa 52761	Contact: Jason Holmes Phone: 563-264-1023 Fax: 563-262-4053 Vendor ID No.: 75299486600	\$46.00 per hour Auto Body & Refinishing Rate \$50.00 per hour Frame Rate \$48.00 per hour Mechanical Rate \$28.00 per hour Paint & Materials Rate Towing Trip Charge Not Available \$1.25 per mile not to exceed 50 miles
Schluetter Body Shop 840 N. Canty New Hampton, Iowa 50659	Contact: Jeffrey A. Schluetter Phone: 641-394-5533 Fax: 641-394-4743 Vendor ID No.: 4789029500	\$42.00 per hour Auto Body & Refinishing Rate \$48.00 per hour Frame & Mechanical Rate \$26.00 per hour Paint & Materials Rate \$35.00 Towing Trip Charge \$1.10 per mile not to exceed 50 miles \$2.25 per loaded mile

Sullivan Auto Body, Inc. 1400 S. 5th Avenue E. Newton, Iowa 50208	Contact: Karen Bollhoefer Phone: 641-792-2006 Fax: 712-737-3739 Wats: 641-792-1458 Vendor ID No.: 42137021100	\$46.00 per hour Auto Body & Refinishing Rate \$50.0 per hour Frame Work \$56.00 per hour Mechanical Rate \$24.00 per hour Paint & Material Rate \$35.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
Dick's Place Body & Tow 706 8th N. Northwood, Iowa 50459	Contact: Richard Beeken Phone: 641-324-1512 Fax: 641-324-2295 Wats: 800-924-1572 Vendor ID No.: 42102778700	\$40.00 per hour Auto Body, Frame, Refinishing & Mechanical Rate \$28.00 per hour Paint & Materials Rate \$40.00 Towing Trip Charge \$1.10 per mile not to exceed 50 miles
B & L Body Repair 219 W. Charles Oelwein, Iowa 50662	Contact: Daryl Kaltenbach Phone: 319-283-2354 Fax: 319-283-4227 Vendor ID No.: 42107297200	\$34.00 per hour Auto Body & Refinishing Rate \$38.00 per hour Frame Rate \$36.00 per hour Mechanical Rate \$21.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
C & H Body Repair Harlan Huizenga Orange City, Iowa 51041	Contact: Harlan Huizenga Phone: 712-737-4095 Fax: 712-737-3739 Vendor ID No.: 42102518900	\$44.00 per hour Auto Body & Refinishing Rate \$48.00 per hour Frame Rate \$50.00 per hour Mechanical Rate \$26.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
Jerry's Automotive Corp 717 S. 6th Street PO Box 515 Oskaloosa, Iowa 52577	Contact: Jerry Slobe Phone: 641-672-2681 Fax: 641-672-9395 Vendor ID No.: 42124207300	\$38.00 per hour Auto Body & Refinishing Rate \$45.00 per hour Frame Rate \$40.00 per hour Mechanical Rate \$23.00 per hour Paint & Materials Rate \$40.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles

Jack's Paint & Body Shop 622 S. Ransom Street Ottumwa, Iowa 52501-5444	Contact: Randy L. Davis Phone: 641-682-3377 Fax: 641-682-7759 Vendor ID No.: 42139325400	\$38.00 per hour Auto Body & Refinishing Rate \$40.00 per hour Frame Rate \$45.00 per hour Mechanical Rate \$25.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
Del's Auto Repair, Inc. 2306 Piedmont Avenue Readlyn, Iowa 50668	Contact: Tereasa Lenius Phone: 319-279-3785 Fax: 319-279-3711 Vendor ID No.: 42105741600	\$44.00 per hour Auto Body, Refinishing & Mechanical Rate \$46.00 per hour Frame Rate \$28.00 per hour Paint & Materials Rate \$45.00 Towing Trip Charge \$2.50 per mile not to exceed 50 miles
Red Oak Collision Center 604 S. Broadway Red Oak, Iowa 51566	Contact: Joe Garcia Phone: 712-623-9300 Fax: 712-623-9491 Vendor ID No.: 75309080100	\$42.00 per hour Auto Body & Refinishing Rate \$50.00 per hour Frame Rate \$55.00 per hour Mechanical Rate \$27.00 per hour Paint & Materials Rate \$35.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
Morgan Collision & Tire Center 210 W. Park Sheldon, Iowa 51201	Contact: Richard Morgan Phone: 712-324-3600 Fax: 712-324-5060 Vendor ID No.: 42127737500	\$42.00 per hour Auto Body, Refinishing & Mechanical Rate \$45.00 per hour Frame Rate \$22.00 per hour Paint & Materials Rate \$45.00 Towing Trip Charge \$3.00 per mile not to exceed 50 miles
American Collision Repair 1201 Lewis Blvd. Sioux City, Iowa 51105	Contact: Rick Schoonover Phone: 712-255-1895 Fax: 712-255-1896 Vendor ID No.: 47086301000	\$40.00 per hour Auto Body, Frame, Refinishing & Mechanical Rate \$28.00 per hour Paint & Materials Rate \$35.00 Towing Trip Charge \$0.00 per mile not to exceed 50 miles
Ken Borth Auto Body 301 11th Street, S.W. Spencer, Iowa 51301	Contact: Ken Borth Phone: 712-262-7777 Fax: 712-262-7777 Vendor ID No.: 42141439100	\$43.00 per hour Auto Body & Refinishing Rate \$50.00 per hour Frame & Mechanical Rate \$27.00 per hour Paint & Materials Rate \$50.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles

Story City Auto Body 327 Larson Street Story City, Iowa 50248	Contact: Blake S. Peters Phone: 515-733-4900 Fax: 515-733-2933 Wats: 800-733-4900 Vendor ID No.: 42144776000	\$48.00 per hour Auto Body, Refinishing & Mechanical Rate \$54.00 per hour Frame Rate \$28.00 per hour Paint & Materials Rate \$40.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
Gene's Body Shop 406 W. Ross Street Toledo, Iowa 52342	Contact: Eugene Vesely Phone: 641-484-2229 Fax: 641-484-2229 Vendor ID No.: 48156036900	\$42.00 per hour Auto Body, Frame, Refinishing & Mechanical Rate \$25.00 per hour Paint & Materials Rate \$35.00 Towing Trip Charge \$1.85 per mile not to exceed 50 miles
J L Enterprises, Inc. Iowa Auto Rebuilders Ltd 2550 Ranchero Road Waterloo, Iowa 50701	Contact: Dick Merron Phone: 319-234-5546 Fax: 319-234-4678 Vendor ID No.: 42134463000	\$40.00 per hour Auto Body, Frame & Refinishing Rate \$50.00 per hour Mechanical Rate \$28.00 per hour Paint & Materials Rate \$35.00 Towing Trip Charge \$1.00 per mile not to exceed 50 miles
Butzlaff Auto Body, Inc. 2604 5th Avenue, N.W. Waverly, Iowa 50677	Contact: Tracy Haskin Phone: 319-352-2053 Fax: 319-352-9194 Vendor ID No.: 42123760300	\$42.00 per hour Auto Body, Frame, Refinishing & Mechanical Rate \$27.00 per hour Paint & Materials Rate Towing Trip Charge Not Available
Rick & Bev, Inc. Timm's Auto Body 116 E. 2nd Street Webster City, Iowa 50595	Contact: Rick Timm Phone: 515-832-5555 Fax: 515-832-2299 Wats: 888-260-2290 Vendor ID No.: 42147971500	\$44.00 per hour Auto Body, Frame, Refinishing & Mechanical Rate \$25.00 per hour Paint & Materials Rate \$40.00 Towing Trip Charge \$2.00 per mile not to exceed 50 miles
Streets Collision Repair 309 Liberty Street Wilton, Iowa 52778	Contact: Dennis Streets Phone: 563-732-3675 Fax: 563-732-3675 Vendor ID No.: 48476801500	\$38.00 per hour Auto Body, Frame & Refinishing Rate \$48.00 per hour Mechanical Rate \$27.00 per hour Paint & Materials Rate \$50.00 Towing Trip Charge including 10 mile tow \$1.50 per mile after 10 miles not to exceed 50 miles

Rothfus & Updike
Woodward Body Shop
PO Box 306
Woodward, Iowa 50276

Contact: Terry Rothfus
Phone: 515-438-2112
Fax: 515-438-2112
Vendor ID No.: 42107611900

\$42.00 per hour
Auto Body, Frame, Refinishing &
Mechanical Rate
\$24.00 per hour
Paint & Materials Rate
Towing Trip Charge Not Available

I. GLASS REPAIR AND REPLACEMENT The following list includes the statewide locations of Auto Glass Centers. Auto Glass Center has contracted with Department of Administrative Services to provide glass repair and replacement services for state vehicles. **WHEN OBTAINING SERVICE FROM THIS VENDOR, YOU MUST ADVISE THE SERVICE WRITER TO INVOICE FLEET AND MAIL UNDER THE TERMS AND RATES OF THE STATE CONTRACT.** The terms of the contract are as follows:

Des Moines Area

1. Glass Charge: Windshields: 59% discount from the current NAGS calculator Other Glass: 60% discount from Current NAGS calculator
2. Installation Charge: Windshields: \$18.00 Other Glass: \$9.00

Outlying Areas

1. Glass Charge: Windshields: 55% discount from current NAGS calculator Other Glass: 50% discount from Current NAGS calculator
2. Installation Charge: Windshields: \$21.00
Other Glass: \$9.00
3. Installation Kits: \$4.95
816 S. Duff Ave.
515/232-4892 Ames, IA 50010
800-262-0002

305 Division 319/753-2851 Burlington, IA 52601 800-582-0015	5101 Center Pt. Rd. N.E. 319/378-0828 Cedar Rapids, IA 52402 800-383-1925	316 N. 16th 712/322-0259 Council Bluffs, IA 51501 800-262-6231
4506 South West 9 th 515/287-4566 Des Moines, IA 50315 800-728-2200	816 S. Duff Ave 515/232-4892 Ames, IA 50010 800-262-0002 515-233-4811 Fax Keith Ott	105 E Locust St 563/324-3023 Davenport, IA 52803 800-292-0034 563/324-5524 Fax Rob Henry
312 4th St SW 641/424-5711 Mason City, IA 50401 800-383-5711 641/424-8523 Fax Dale Moe	2530 Mt Pleasant St 319/753-2851 Burlington, IA 52601 800-582-0015 319/753-0384 Fax Al Crone	89 University Ave 515/284-5330 Des Moines, IA 50314 800-532-0009 515/284-5145 Fax Steve Hunt
1021 E Main 641/682-8282 Ottumwa, IA 52501 800-452-0006 641/682-0762 Fax Janice Greenfield	102 Clay St 319/277-2920 Cedar Falls, IA 50613 800-771-2920 319/277-3223 Fax Merrell Couchman	2828 University 563/556-0873 Dubuque, IA 52001 800-942-0012 563/556-2374 Fax Kevin O'Brien

815 W 8th St 712/255-5054 Sioux City, IA 51103 800-373-5054 712/255-1916 Fax Jeremy Kratke	425 8th Ave SE 319/363-2005 Cedar Rapids, IA 52402 800-747-2005 319/363-2734 Fax Chuck Pertzsch	925 S 22nd St 515/576-7411 Fort Dodge, IA 50501 800-622-0047 515/573-8322 Fax Doug Baker
128 Sycamore 319/232-6579 Waterloo, IA 50703 800-772-0016 319/232-5106 Fax Merrell Couchman	1224 S 4th St 563/242-6331 Clinton, IA 52732 800-747-6887 563/242-3241 Fax Mike Naber	547 Southgate 319/351-8330 Iowa City, IA 52240 800-272-0006 319/351-0928 Fax Ben Stokes
1930 Indianola Ave 515/287-4566 Des Moines, IA 50315 800-728-2200 515/287-4626 Fax Larry Kellow	8580 Hickman Rd 515/270-8099 Clive, IA 50325 800-773-6375 515/270-8660 Fax Chad Christensen	201 Market St 641/752-7790 Marshalltown, IA 50158 800-542-0006 641/752-8810 Fax Jim Whitmore
318 N 16th St 712/322-0259 Council Bluffs, IA 800-262-6231 712/322-8863 Fax Brandon Engleman	438 Locust St 712/347-6591 Carter Lake, IA 51510 402/342-3614 Fax Neil Beecher	5101 Center Pt Rd NE 319/378-0828 Cedar Rapids, IA 52402 800-383-1925 319/378-4300 Fax Jeff Oakley

Kryger Glass

322 E Court Ave Des Moines, IA 50309 515/244-8801 515/244-2531 Fax	6220 N Brady St Davenport, IA 52806 563/326-5687 563/326-1964 Fax	415 S Lewis Blvd Sioux City, IA 51106 712/277-1400 712/277-2710 Fax
4430 S 133rd St Omaha, NE 68145 402/330-5700 402/330-2754 Fax		

Safelite Group

600 SW 7th St Des Moines, IA 50309 515/288-5522	937 E 53rd St Davenport, IA 52806 563/386-6810	For Ames, Fort Dodge, Cedar Rapids, Waterloo, Dubuque, call the Des Moines Office 800-800-2727
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